

AQUATIC FACILITY OPERATOR COURSE

Become nationally certified as an AFO, receive 1.5 CEUs and a Certificate of Completion and Certification Card. Certification is valid for 5 years. This 2-day course features the new Aquatic Facility Operator Manual, one of the most current publications available on pool operations. The manual undergoes revision every three years to keep current with changing technology. This text is not only understandable, but you will enjoy reading it as well.



This course will be taught by Juliene Hefter. Juliene R. Hefter, MSOLQ, CPRP, is the founder of Safety First Aquatics, LLC. The company was developed to "Create Safety One Step at a Time," whether it be through educational offerings or consulting purposes. She is also the Executive Director/CEO for the Association of Aquatic Professionals.

Juliene Hefter received her Bachelor of Science in Recreational Leadership from the University of Wisconsin, La Crosse, and holds a Master of Science in Organizational Leadership and Quality from Marian College. She has a long and illustrious career in aquatics and park and recreation administration, and has been the Manager of Recreation Services for the City of West Bend, Park and Recreation Director for the City of Horicon, Supervisor of Recreation & Aquatics Director for the Fond du Lac School District, the Park and Recreation Director for the Village of Germantown, the Deputy Director for the Wisconsin Park & Recreation Association and the Executive Director for the Association of Aquatic Professionals.

She has served in a number of leadership positions with both state and national organizations, including being the Chairperson for the National Recreation and Park Association's 2005 National Aquatic Conference, Member and Chairperson of the Aquatic Facility Operators Board of Directors, 2007 General Chairperson of the National Aquatic Management School and National Aquatic Conference, 2007 President of the National Aquatic Council, Chairperson of the Wisconsin Park & Recreation Association's Recreation Section, Chairperson of the Southeast Park and Recreation Council, and Vice-Chairperson of the Washington County park and Open Space Technical Advisory Committee.

Her distinguished career includes being the recipient of the Wisconsin Park & Recreation Association's Professional Award of Merit, the Recreation Professional of the Year, Aquatic Professional of the Year, and the recipient of the Public Policy Innovation Award. She was recently named to the "Top 25 in Aquatics" (for the second time) by Aquatics International. In 2017, she received the Paragon Award from the International Swimming Hall of Fame.

She is a renowned speaker and author on a variety of management and administrative topics, including A Hands-On Approach to Corporate Sponsorships, Sexual Harassment Training for Part-Time and Seasonal Staff, Public Perception of Life-Guards, Marketing and Promotions, and Team Building and Special Events. Juliene provides consulting work and expert witness services in aquatic-related areas. She also sat on the Sounding Board for the development of the American Red Cross Lifeguarding Program.



AQUATIC FACILITY OPERATOR CERTIFICATION COURSE

2 Day Course Offering:
(8:30 am—5:30 p.m. both days)
Tuesday, December 16 &
Wednesday, December 17,
2025

William Woollett Jr Aquatics Center
4601 Walnut Avenue, Irvine, CA 92604

The Aquatic Facility Operator (AFO) Course is a 2-day training program specifically designed to meet the needs of those working in public and semi-public recreational pool or water park facilities. The AFO program offers unique discussions on risk management not usually directed towards operational personnel as well as training in proper water chemistry, water chemistry challenges, and solutions. Upon successful completion of the AFO course and a 50-question open-book exam, participants will be officially certified by the National Certification Board of the National Recreation & Parks Association.

* Approved by most Health Departments as an Operator Course.



It is preferred that you pay via credit card. However, if a company is paying you may pay via check. Make checks payable to Safety First Aquatics, LLC. Once you are registered, you will be required to pay, and no refunds can be given as materials have to be ordered in advance and paid for. If you are unable to attend, you may send someone else in your place. If you have any questions, please contact Juliene Hefter, jhefter@safetyfirstaquatics.com or 262-894-9772.

***Aquatic Facility Operator
Certification Courses***

Dates, Times, and Site:

2 Day Course Offering:

(8:30 am—5:30 p.m. both days)

Tues., Dec. 16 and Wed. Dec 17,

William Woollett Jr Aquatics Center

4601 Walnut Avenue

Irvine, California 92604

**** Mail your registration and make the check payable to (only if a company is paying for the course):**

Safety First Aquatics, LLC
22932 E Oriole Way
Queen Creek, AZ 85142

* Call or email if you need a W-9

*** If paying via credit card, email Juliene Hefter at jhefter@safetyfirstaquatics.com. She will send an invoice with a link for payment.**

Who Should Attend?

- Aquatic Directors
- Recreational Directors
- Water Park Directors
- Pool Managers
- Aquatic Supervisors
- Resort/Hotel/Motel Staff
- Health Inspectors
- HOAs
- Anyone who is responsible for operation, maintenance, and aquatic facility management.



Dec. 16 & Dec. 17, 2025

Course fee: \$400.00 full course

* Space is limited, so register right away.

Payment:

- Checks or payments must be received prior to becoming registered. Please mail in payment or **email a request to be invoiced if you are paying via credit card (PREFERRED)**.
- The AFO certification is good for five years.
- The exam is open book.
- Calculators may be used
- A single translation dictionary may be used
- Tests Graded on Site
- No refunds can be given once registered; however, someone could take your place if you are unable to take the course.



Payment Information:

Amount Enclosed: \$ _____

Check # _____

Please note that once registration is received, no re-funds can be given due to minimal numbers of registrants needed and material expenses.

- This course is being offered through Safety First Aquatics, LLC.
- **If you would like to pay via credit card please send an email to jhefter@safetyfirstaquatics.com and she will send you a link for payment.**

Detach and mail registration form to:

Safety First Aquatics, LLC
AFO Course 2023 - - December 16 & 17, 2025 - Irvine,
FULL Course _____

Name: _____

Agency: _____

Address: _____

City/State/Zip: _____

E-Mail: _____

Phone: _____